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Group's Remote Freight Bill Processing Hits Two Million Entries Per Month

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The DDC Group, the premiere provider of remote bill entry to the LTL freight industry announced today that it entered over two million freight bills for the month of March 2011. "We are very proud that leading LTL service providers such as AAA Cooper, Estes Express, UPS Freight and Roadrunner Transportation have all selected DDC FPO's remote bill entry service to improve billing accuracy and reduce costs", stated Art Zipkin, FPO Services, and The DDC Group. "The achievement of this milestone reflects the rapid growth in acceptance of our service. We are also very excited that R+L Carriers has just been added to our growing list of customers to process their freight bills".

Business Process Outsourcing (BPO) is the leveraging of technology or specialist process vendors to provide and manage an organization's critical and/or non-critical enterprise processes and applications. Over the past couple of years, the DDC Group's well respected offsite bill entry outsourcing has become the industry standard for LTL trucking firms seeking to improve billing accuracy and customer satisfaction while significantly reducing costs.

The DDC Group installs image scanners with DDC software at designated carrier service centers and provides carriers with training onsite. The carrier prepares the bills for image scanning and feeds them through the scanner. The images created go immediately to a DDC secure FTP server in the US and are automatically downloaded by the system. The bills are processed offsite in real time by a highly trained group of experienced billers.

"We have converted all of our 81 terminals to DDC's remote bill entry and we are very happy with the results," stated Reid Dove, President of AAA Cooper. Scott Dobak VP Sales & Marketing, Roadrunner Transportation, commented that "the level of re-rates went down and the level of billing accuracy went up". Both companies were also able to achieve substantial cost savings.

About The DDC Group

The DDC Group offers onshore/offshore data processing services. Its services include document receipt and handling, scanning, and automated capture, manual data capture, charity donation handling, including banking ,contact centre facilities, business process outsourcing; knowledge process outsourcing; and document management, payroll processing, image hosting, multi-

lingual data processing, human resource processing, finance and accounting processing, back record conversion, XML processing, database management, disaster recovery, audited security processes and procedures, data protection compliance, and automation and validation. For the past several years, it has been expanding its base of remote bill entry customers in the LTL freight industry in North America.

For more information contact: Art Zipkin, Vice President, FPO Services at (770) 704-6905, or visit the DDC website at www.ddcfpo.com

Press Release

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