



# DDC FPO

DDC FPO to Showcase its Industry Leading Business Process Outsourcing at the Munich Transport Logistic Exhibition on May 10 – 13

Atlanta, Georgia, ----- March 23, 2011 ----- DDC FPO is pleased to announce that it will be exhibiting its services at the May 10-13 Transport Logistic exhibition that will be held at the New Munich Trade Fair Centre in Munich, Germany. This event attracts about 50,000 visitors from over 110 countries. The DDC booth will be in Hall B5, exhibit 144.

Over the past several years, DDC FPO's well respected offsite business process outsourcing has become the industry standard for transportation companies seeking to improve billing accuracy and customer satisfaction while significantly reducing costs. Business Process Outsourcing (BPO) is the leveraging of technology or specialist process vendors to provide and manage an organization's critical and/or non-critical enterprise processes and applications. DDC FPO has developed a set of advanced technology based solutions that facilitate the digitization and processing of any freight based paperwork and/or documentation.

The FPO service is not simply about remote data input but about information integrity, form compliance, load analysis and coding, and exceptions processing," commented Art Zipkin, Vice-President, FPO Services, The DDC Group. "Using our specialist operators, our clients save up to 60% of the costs of processing freight documents. Fully customised service level agreements (SLA's) guarantee timeliness, accuracy and performance."

Since 1978, Transport logistic has established itself as the pre-eminent trade exhibition in the world for logistics, mobility, IT, transportation and supply-chain management. The exhibition has earned global recognition as a meeting place for decision-makers who wish to see the latest in innovative, future-oriented logistics solutions. For the 13th time, Transport Logistic will give visitors a look at the technologies driving all of the key sectors of the transportation and logistics industry. It will also provide a forum for networking between supply chain, transportation and logistics professionals. The DDC FPO team looks forward to meeting you in Munich in May.

## About The DDC Group

The DDC Group offers onshore/offshore data processing services. Its services include document receipt and handling, scanning, and automated capture, manual data capture, charity donation handling, including banking ,contact centre facilities, business process outsourcing; knowledge process outsourcing; and document management, payroll processing, image hosting, multi-lingual data processing, human resource processing, finance and accounting processing, back record conversion, XML processing, database management, disaster recovery, audited security processes and procedures, data protection compliance, and automation and validation. For more information contact: Art Zipkin, Vice President, FPO Services at (770) 704-6905, or send an e mail to [AZipkin@datacapture.com](mailto:AZipkin@datacapture.com) or visit the DDC website at [www.theddcgroup.com](http://www.theddcgroup.com).